

Children's and Young People Services Monthly Performance Report

As at month end: March 2022 (Outturn 2021/22)

Document details

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***Please note:** Data reports are not dynamic. Although care is taken to ensure data is as accurate as possible every month, delays in data input can result in changes in figures when reports are re-run retrospectively. To combat this at least two individual months data is rerun for each indicator where necessary.*

Early Help Performance Summary

As at month end: March 2022 (Outturn 2021/22)

*DOT - Direction of travel represents the direction of 'performance' since the previous month showing if the number or percentage has gone up or down. Colours have been added to help distinguish better and worse performance with the exceptions of measures that are for information only. Key Below:-

- ↑ - increase/decrease in number/percentage = improvement in performance
- ↓ - increase/decrease in number/percentage = decline in performance
- - number/percentage remained same as previous month

REF NO.	INDICATOR	Success Measures Council Plan Measures	TIMELINE	DATA NOTE (Monthly)	Jan-22	Feb-22	Mar-22	2021/22 Outturn	Good perf is	DOT* (month)	RAG (month)	DOT (Yr on Yr)	RAG (Yr End)	TARGET & TOLERANCES			YR ON YR PERFORMANCE		LATEST BENCHMARKING				
														Red	Amber	Green (target)	2020/21	Yr on Yr trend	Stat neigh av.	Best stat neigh	Nat av.	Top qtile threshold	RIA 2019/20
1.1	No. of early help contacts including step downs, co-working & partner recording (Families)		monthly	Count	157	158	216	2470	info	↑		↓					3537						
1.2	No. of initial contact families that reached timeliness scope (exc. youth offending team)		monthly	Count	32	33	35	534	info	↑		↑					512						
1.3	Initial contacts made within 3 working days of allocation		monthly	Count	30	26	29	474	info	↑		↑					455						
1.4	No. of early help assessments that reached timeliness scope (45 days) (exc. youth offending team)	TB3	monthly	Count	52	43	51	747	info	↑		↓			<65%	65%+	75%+	88.9%					
1.5	Early help assessments completed within 45 working days. (EHA complete in 48 days from triage decision date (3 days IC plus 45 days for EHA))		monthly	%	88.5%	88.4%	92.2%	91.4%	high	↑		↑			<75%	75%+	85%+	91.3%					
1.6	Early help assessments completed by partners	TB3	monthly	%	25	40	51	390	info	↑		↑						287					
1.7	Open families/children at the end of the reporting period	Families	monthly	Count	1320	1272	1321	1321	info	↑		↓						1359					
		Children	CH05	monthly	Count	2863	2777	2899	2899	info	↑		↑						2889				
1.8	No. of families closed in the reporting period		monthly	Count	147	206	155	2020	info	↓		↑						794					
1.9	Re-referrals where early help has already worked a case in the last 12 months		monthly	Count	21	13	20	243	info	↑		↓						397					
			monthly	%	16.0%	9.8%	12.7%	13.4%	info	↑		↓						19.4%					
1.10	No. of step downs agreed in locality	Families	monthly	Count	20	27	37	322	info	↑		↓						524					
		Children		monthly	Count	41	61	89	675	info	↓		↓						1042				
1.11	% of step downs	Duty	monthly	%	65.0%	70.4%	70.3%	74.5%	info	↓		↓											
1.12	% of joint handover visits completed that reached timeliness scope (7 working days from step down)	Locality	monthly	%	35.0%	29.6%	29.7%	25.5%	info	↑		↑											
		Duty	monthly	%	44.4%	44.4%	61.9%	41.7%	high	↑		n/a											
1.13	No. of step ups to social care (episode closure reason - 'Refer to LCS')	Families	monthly	Count	16	33	16	249	info	↓		↓						265					
		Children		monthly	Count	42	76	43	558	info	↓		↓						628				
2.1	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who are registered with a Children's Centre		monthly	%	86.0%	86.0%	87.0%	87.0%	high	↑		↑			95%+		86%						
2.2	% of children aged 0-5 living in the 30% most deprived SOA's in Rotherham who have accessed Children's Centre activities		monthly	%	64.0%	68.0%	72.0%	72.0%	high	↑		↑			65%+		68%						
2.3	Young people aged 16-17 (academic age) whose current activity is not known		annual	%	1.3%	-	1.3%		low	↑		↓			<2.2%		1.6%		2.0%	0.5%	2.8%		
			monthly	%	1.1%	1.4%	2.0%	-							2.5%				(19/20)	(19/20)	(19/20)		
2.4	Young people aged 16-17 (academic age) who are NEET		annual	%	3.6%	-	3.6%		low	↑		↓			<3.5%		4.0%		3.4%	2.4%	2.7%		
			monthly	%	3.4%	3.8%	4.0%	-							3.6%				(19/20)	(19/20)	(19/20)		
2.5	Young people aged 16-17 (academic age) who are NEET or not known combined		annual	%	4.9%	-	4.9%		low	↑		↓			<5.7%		5.6%		5.4%	3.8%	5.5%		
			monthly	%	4.5%	5.1%	5.9%	5.9%							6.1%				(19/20)	(19/20)	(19/20)		
2.6	Looked after young people aged 16-17 (academic age) who reside in Rotherham who are NEET		monthly	Count	10	8	6	-	low	↓		n/a											
			monthly	%	4.7%	3.4%	2.4%	-															
2.7	Looked after young people aged 16-17 (academic age) who reside in Rotherham whose current activity is not known		monthly	Count	0	1	0	-	low	↓		n/a											
			monthly	%	0.0%	1.2%	0.0%	-															
2.8	Young people aged 16-17 (academic age) meeting the duty to participate		monthly	%	91.6%	90.6%	90.0%	-	info	↓													
2.9	No. of youth sessions undertaken	TB3	CH1	monthly	Count	60	74	91	835	info	↑												

EARLY HELP CONTACTS & LOCALITY

OUTREACH & ENGAGEMENT

REF NO.	INDICATOR	Success Measures Council Plan Measures	TIMELINE	DATA NOTE (Monthly)	2021/22 Outturn				Good perf is	DOT* (month)	RAG (month)	DOT (Yr on Yr)	RAG (Yr End)	TARGET & TOLERANCES			YR ON YR PERFORMANCE		LATEST BENCHMARKING					
					Jan-22	Feb-22	Mar-22	2021/22 Outturn						Red	Amber	Green (target)	2020/21	Yr on Yr trend	Stat neigh av.	Best stat neigh	Nat av.	Top qtile threshold	RIA 2019/20	
SUPPORT	3.1	No. of families engaged in the supporting families project (formerly 'Families For Change')	monthly	Count	Temporarily suspended				675	high	→	→	→	Green	675	787								
	3.2	% of families engaged of the annual target (900) for supporting families	monthly	%	Temporarily suspended				100.0%	high	→	→	→	Green	75 in month (of 675)	109%								
	3.3	No. of supporting families PbR outcomes claimed (evidence of employment outcome)	monthly	Count	0	0	2	2	high	→	→	↑	→	Green	437	6								
	3.4	No. of supporting families PbR outcomes claimed (evidence of significant & sustained progress)	monthly	Count	90	48	450	450	high	↑	→	↑	→	Green	(combined target)	413								
YOT / EVIDENCE BASED HUB / FGC	4.1	No. of young people first time entrants (FTE) into the criminal justice system	quarterly	Rate per 10,000	-	-	-	225	low	n/a	→	→	→	Red	Lower than same qtr previous year & comparable with national trends			148	108	154				
	4.2	Use of Custody	quarterly	Rate per 10,000	-	-	-	0.0%	low	n/a	→	→	→	Green				0.11	0.00	0.11				
	4.3	Rate of re-offending by young offenders (re-offending rates after 12 months aggregated qly cohort)	quarterly	Binary rate	-	-	-	24.2%	low	n/a	→	→	→	Green				34.4%	26.6%	34.2%				
	4.4	Re-offences by re-offenders (re-offending rates after 12 months aggregated qly cohort)	quarterly	Frequency rate	-	-	-	4.93	low	n/a	→	→	→	Green				3.76	2.23	3.64				
	4.5	YOT programme contacts delivered	quarterly	Count	27	29	19	265	info	↓	→	→	→	Green										
	4.6	No. of parenting programmes delivered	quarterly	Count	-	-	6	37	info	↓	→	→	→	Green										
	4.7	No. of families attending a parenting programme	quarterly	Count	-	-	12	120	info	↓	→	→	→	Green										
	4.8	% of families completing a parenting programmes (attended 80%+ of programme)	monthly	%	-	-	58.3%	71.5%	high	↓	→	→	→	Red	<75%	75%+	80%+							
	4.9	No. of family group conference referrals received	Families	monthly	Count	23	20	25	230	info	↑	→	→	→	Green									
			Children	monthly	Count	44	34	51	413	info	↑	→	→	→	Green									
	4.10	No. of family group conference referrals accepted	Families	monthly	Count	22	16	24	213	info	↑	→	→	→	Green									
			Children	monthly	Count	43	29	51	394	info	↑	→	→	→	Green									
	4.11	No. of family group conference referrals awaiting allocation	Families	monthly	Count	1	0	0	-	low	→	→	→	→	Green	n/a								
			Children	monthly	Count	1	0	0	-	low	→	→	→	→	Green	n/a								
	4.12	No. of family group conferences which have taken place	Families	monthly	Count	12	11	15	88	info	↑	→	→	→	Green									
			Children	monthly	Count	30	25	40	171	info	↑	→	→	→	Green									
	4.13	Family group conferences which have taken place within 20 working days of allocation (families)	TB4	monthly	Count	4	3	4	31	high	↑	→	→	→	Green	n/a								
				monthly	%	33.3%	27.3%	26.7%	35.2%	high	↓	→	→	→	Green	n/a								
	4.14	No. of family group conference reviews which have taken place (families)	TB5	monthly	Count	4	1	4	23	info	↑	→	→	→	Green									
4.15	No. of initial contacts due (families)		monthly	Count	29	20	26	206	high	↑	→	→	→	Green	n/a									
4.16	No. of initial contacts made within 3 working days of allocation (families)		monthly	Count	26	19	26	180	high	↑	→	→	→	Green	n/a									
			monthly	%	89.7%	95.0%	100.0%	87.4%	high	↑	→	→	→	Green	n/a									
4.17	No. FGC closed cases that have resulted in a family group conference (conversion rate)		monthly	Count	11	4	12	69	info	↑	→	→	→	Green										
			monthly	%	84.6%	66.7%	85.7%	75.0%	info	↑	→	→	→	Green										
4.18	No. of open family group conference cases (families)	TB4	monthly	Count	49	50	55	-	info	↑	→	→	→	Green										
4.19	No. of family group conference cases closed (families)		monthly	Count	22	15	23	163	info	↑	→	→	→	Green										
QUALITY	5.1	% of positive family responses to the whole family working approach questions on case closure	monthly	%	96.8%	92.9%	93.5%	94.6%	high	↑	→	→	→	Yellow	<90%	90%+	95%+							
	5.2	No. of formal complaints received during the reporting month	monthly	Count	0	0	0	4	info	→	→	↑	→	Green		3								
	5.3	No. of formal complaints upheld in the reporting month	monthly	Count	0	0	0	0	info	→	→	↓	→	Green		2								
	5.4	No. of formal complaints closed during the month which were dealt with in timescales	monthly	Count	0	0	0	3	high	→	→	→	→	Red	100%	3								
	5.5	No. of compliments received during the reporting month	monthly	Count	1	2	2	16	info	→	→	↓	→	Green		64								
	5.6	No. of Team Manager Audits completed in the reporting month	monthly	Count	18	14	17	146	info	↑	→	↑	→	Green		138								

